



Intelligent
Recording

MultiCorder PRI/T1

Simple Connectivity, Powerful Features, Affordable Price

The MultiCorder from Intelligent Recording delivers a simple and affordable solution for recording PRI lines. The MultiCorder is provided with Intelligent Recording's proven BackOffice Recording software to provide a robust recording solution that is simple to install and affordable.

Each MultiCorder unit can record all channels on the PRI, add additional units on the same host PC (up to 3 per PC) for larger installations.

BackOffice Software Overview:

- Records Caller ID, Number Dialed and Date & Time
- No complex network setup
- Caller ID and digits dialed recorded as part of call record
- 'True Digital' recording

Because talk isn't cheap..

There are many valuable reasons why companies record telephone conversations:

- Customer service quality monitoring- recording calls ensures best practice
- Transaction recording - record critical information to ensure accuracy of transactions
- Compliance monitoring- ensure industry regulations are met
- Security alerts- record threats and verbal abuse.

Flexible set-up for multiple applications

Set-up options include:

- **Directional Recording** -Record all calls, record just inbound or outbound only.
- **SMDR Integration** available for most PBXs enables tracking calls by extension.
- **Encryption Option** ensures security of recorded calls.

Almost every company has a call record application that can deliver substantial business benefits. What's yours?



The **leader** in cost-effective **true digital call recording**
www.usbcallrecord.com

BackOffice Recorder Software:

Port No.	ENC	State	Serial No. or Port No.	Name	Call	Unit Type	Destination
1		Good	1111003400	31	Incoming Exter...	ISDN	CAUsers\Andrew Roberts\Docume...
2		Good	1111003401	32	Outgoing Exter...	ISDN	CAUsers\Andrew Roberts\Docume...
3		Good	1111003402	33	Idle	ISDN	CAUsers\Andrew Roberts\Docume...
4		Good	1111003403	34	Incoming Exter...	ISDN	CAUsers\Andrew Roberts\Docume...
5		Good	1111003404	35	Idle	ISDN	CAUsers\Andrew Roberts\Docume...
6		Good	1111003405	36	Idle	ISDN	CAUsers\Andrew Roberts\Docume...
7		Good	1111003406	37	Idle	ISDN	CAUsers\Andrew Roberts\Docume...
8		Good	1111003407	38	Idle	ISDN	CAUsers\Andrew Roberts\Docume...
9		Good	1111003408	39	Idle	ISDN	CAUsers\Andrew Roberts\Docume...
10		Good	1111003409	40	Idle	ISDN	CAUsers\Andrew Roberts\Docume...
11		Good	1111003410	41	Idle	ISDN	CAUsers\Andrew Roberts\Docume...
12		Good	1111003411	42	Idle	ISDN	CAUsers\Andrew Roberts\Docume...
13		Good	1111003412	43	Idle	ISDN	CAUsers\Andrew Roberts\Docume...
14		Good	1111003413	44	Idle	ISDN	CAUsers\Andrew Roberts\Docume...
15		Good	1111003414	45	Idle	ISDN	CAUsers\Andrew Roberts\Docume...

- **Combine Hardware on same Host PC** - Analog Recorder for Radio Channels, Digital Recorder for a group of Digital Phones or add a few IP Phones to record, all is possible using the provided BackOffice4IP Software.
- **Call Storage**- store calls on host PC or Server or on any network drive.
- **Certified Server Package** - Let Intelligent Recording provide the entire turn-key package. Refer to our web site for details on our Certified Server Package, with complete remote installation support.

XTR Reporter Pro Included:

The screenshot shows the XTR Reporter Pro interface. The main window displays a table of 'Scored Recordings' with columns for User ID, Caller ID, Call ID, Date + Time, Duration, and Comment. Below the table is a playback window with a waveform and a timeline. The interface includes a menu bar, a toolbar, and a sidebar with navigation options like 'My Shortcuts', 'My Calls for Review', and 'My Call Score'.

- **Advanced Search, Playback & Export** - Search by Date/Time, Caller ID, Number Dialed, or Extension with SMDR.
- **Reports plus Call Scoring with performance tracking** - Don't just listen to calls, evaluate them as you go then track and monitor employee development and training results. Compare agents and track improvements over time.

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Click for Demo of Scoring & Reports



Click for Demo of Basic Features



The leader in cost-effective true digital call recording

